

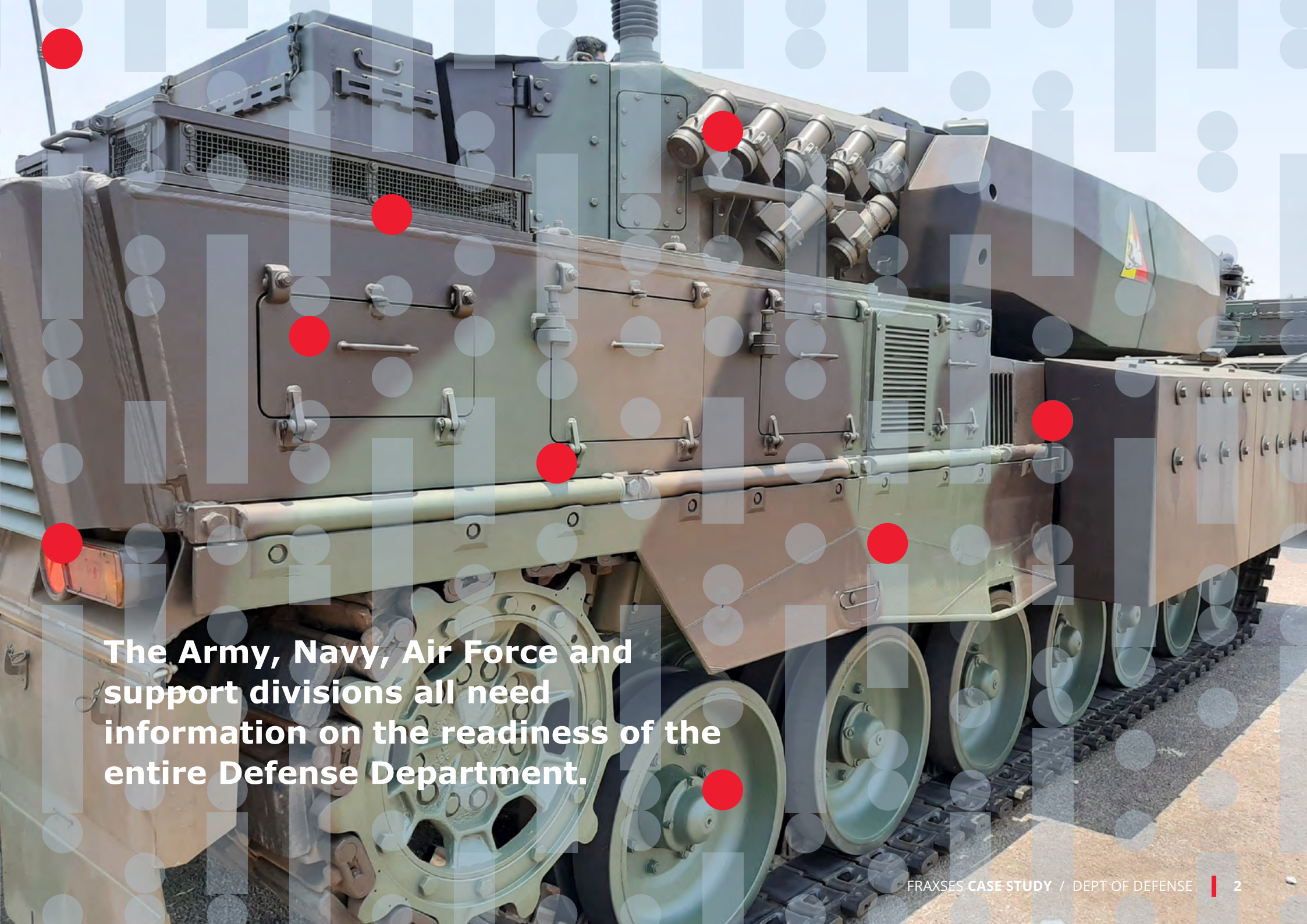
INTENDA

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**GOVERNMENT**  
CASE STUDY

INNOVATIVE  
REAL-WORLD  
SOLUTIONS / FOR  
TODAY / FOR THE  
FUTURE

FRAXSES



**The Army, Navy, Air Force and support divisions all need information on the readiness of the entire Defense Department.**

# THE CLIENT

**Information is a key organizational resource for all levels of management in the public sector. It is central to operations, the provision of services and to the working of a democracy.**

Worldwide, Defense Departments face significant challenges in managing information, which ranks as one of their biggest and most valuable assets.

The Army, Navy, Air Force and support divisions all need information on the readiness of the entire Defense Department. Information technology is key in facilitating this, however, it is difficult to find an analytics solution that meets a Defense Department's needs, due to its command-and-control structures.

# THE SOLUTION

**The Army of a Defense Department embarked on a total technology platform upgrade for their Logistics Information Management System. Following the upgrade, the reporting tool utilized for data warehousing and analysis was not able to cater for the new reporting requirements.**

In searching for a suitable replacement, the Army identified a need for a solution capable of querying data from more than 60 distributed data sources across the country, and producing centralized reporting on a consolidated basis. Routable queries – the ability to interpret a query and automatically route it to the relevant database to extract data from that unit – were a non-negotiable requirement.

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The product also had to comply with the following criteria:

- a) User friendly**
- b) Self-service capability**
- c) Different options of view for the same data model**
- d) Data mining online and in real time**
- e) Data mining, interrogating data on data sources at different levels of deployment (Command and Control levels)**
- f) Export capability**

Having gone to market to assess available options, the Army identified the Intenda solution as the best product with the most favorable pricing model.

Within 3 months, all the report requirements had been completed. This enabled the Army to stop making use of Intenda resources, and today, it is completely self-service.



# BENEFITS

**The Army derived the following benefits from this project:**

- a) At a glance, the Chief of the Army can see asset verification status for all units as a collective percentage, without having to access the Logistic Information Management System.
- b) Any information the Chief of the Army requires about different types of vehicles or weapon serviceability is at his fingertips.
- c) System Managers can see the serviceability of a specific fleet of vehicles, weapons, and availability of spares.
- d) Formation Commanders are able to collectively see the availability of a specific capability for training/deployment.
- e) Unit commanders can monitor specific tasks in their unit, without having access to the transaction system.
- f) The software's exporting capabilities allow for offline presentations to be prepared in a very short space of time.
- g) The self-service capability allows users to create data queries for their specific requirements.

**The Army identified the Intenda solution as the best product with the most favorable pricing model.**

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